



Our Values

- Personal Choice & Self-Direction
- Teamwork
- Communication
- Genuine Caring

Our Vision

We envision a healthcare system where patients who want to be active participants in their healthcare will be encouraged and supported by the healthcare professionals who provide that care.

Our Mission

Our mission is to improve patients' understanding of, and participation in, their healthcare by fostering meaningful communication between patients, their caregivers and healthcare professionals.




Our Method

Our method is to focus on helping patients, healthcare professionals, patients and their advocates build relationship and shared decisionmaking skills.

Our Means

Publications and Programs

*Healthcare Communication Project, Inc.
PO Box 661 • Stone Ridge, NY 12484
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www.healthcp.org*



*Healthcare
Communication
Project,
Inc.*

**A Not-For-Profit
Corporation**

*Helping Patients
Understand & Manage
Their Healthcare*



WE OFFER

Speaker & Patient Education Programs

15 – 30 Minute Talks to:

- Self-Help/Support Groups
- Senior Citizens' Groups
- Community Service Clubs
- Other Groups

Lectures/Workshops

- 1 – 3 hour programs
- For the general public

Topics Include

- Getting the Most Out of Office Visits
- How to Talk to Your Doctor
- Managing Medications
- Managing Surgery and Hospital Stays
- Negotiating Treatment Decisions
- The Three Tasks of Information Seeking
- Finding, Using and Being Advocates
- Preparing Advance Directives

DO YOU

**Want to learn how to talk to
your doctors so that they will
listen to you?**

**Want to find reliable and
pertinent information...**

**...so you can
understand your condition
and options before deciding
what to do?**

**Want to learn how to assert
yourself in ways that
strengthen your patient-
doctor relationships and build
partnerships?**

WE CAN HELP!

WE OFFER

A Free Publication

Healthcare Communication Review

- Published twice a year
- Communication Tips, Information Sources & More...
- With a supplement for doctors and allied health professionals

Topics

Back Issues

(Posted on our web site)

- On Using/Being Patient Advocates
- On Surgery and Hospital Stays
- On Managing Medications
- On Women's Health Concerns
- On Managing Cancer
- On Building Relationships and Trust
- On Becoming an Active Patient
- On Health Insurance & the Cost of Care
- On Difficult Healthcare Relationships
- On End-of-Life & Palliative Care

Visit our web site at www.healthcp.org for program information and articles